



CONDITIONAL WARRANTY

When a warranty repair is justified, Genesis Equipment & Chemicals welcomes such repair by a authorised Service Centre.

Warranty claims, once authorised by Genesis Equipment & Chemicals are handled promptly. However some warranty requests are found to be not justified because of abuse, neglect, or other causes not covered by Warranty. In these instances the machine owner will be advised. Any subsequent repair would be at the cost of the machine owner.

The Genesis Equipment & Chemicals warranty covers only: Defective material and/or defective workmanship. The warranty does not cover repair labour.

Pump seals are included in this warranty for a period of three months from date of purchase

Your machine is warranted for twelve months from the date of purchase by the original owner against faulty workmanship or material. The warranty covers only the replacement cost of the said part where in the opinion of Genesis Equipment & Chemicals failed as a result of the manufacture assembly.

In the event of a machine being used as a hire machine or being rented out on a casual basis then 3 months shall apply.

Components provided by Genesis Equipment & Chemicals, but supplied by other manufacturers, will only be warranted to the extent that they shall be warranted to Genesis Equipment & Chemicals.

This warranty does not cover service calls, travelling time, consumable parts e.g. hoses, leads, brushes, light bulbs, nozzles filters seals and the like.

Accidental damage is not covered by this warranty

Damage caused by non approved replacement parts is not covered by this warranty

Fair wear & tear is not covered by this warranty.

Only approved chemicals are to be used in this machine.

Vacuum motor damage caused by permitting either water or detergent suds to be sucked through the motors is not covered by this warranty.

All charges to & from the manufacturer, agent or device centre will be the responsibility of the owner.

Any repairs carried out by any person other than an authorised Genesis Equipment & Chemicals repairer will cancel this warranty.

A charge for travelling time and labour will be applicable for on-site warranty repairs.

To obtain warranty service, products must be returned to Genesis Equipment & Chemicals or a service facility designated by Genesis after first making contact with Genesis for written instruction. Customer shall repay shipping charges for product returned to Genesis for warranty service and Genesis shall pay for return of product to customer.

In the event of a product or accessory being replaced during the guarantee period; the guarantee on the replacement will expire at the original purchase date.

This warranty is subject to the Laws & regulations of individual states & Commonwealth Territories of Australia. This warranty is not transferable.

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